

Living Together in Spite of our
Differences: Building Resilient
Relationships and Resolving Conflict

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Identified Needs

- Enhanced **capacity of exploration sector to avoid / deal constructively** with conflict,
- Evidence of company experience with understanding and dealing with conflict - **lessons, good practices and guidelines**
- A mutually acceptable **framework for engagement** between the mining industry and NGOs.



WV's Role

“Our work is focused on helping children and families. We recognize that mining companies will continue to operate, no matter what we do, so we want to ensure that they are **helping rather than hurting these communities**”.



Preventing Conflict in Exploration



Using the Tool

Are Good intentions enough?



Friend or Foe?



Lessons Learned

- Engagement of all stakeholders takes **time and resources**
- **Commitment** of all partners/stakeholders is essential
- Be **open**: there is always a common thread on which engagement can be built
- Essential to be **bi-lingual**
- Be **flexible, try and** build consensus
- **Trusts** takes time to build